

Pump Station Video



Are you ready to hit the streets with CVSan? Watch our latest pump station video and learn about the role that pump stations play in keeping Castro Valley’s wastewater moving, as well as the maintenance work that CVSan’s Collection System Maintenance Department does to keep Castro Valley’s pump stations operational. In this video, you will visit two of Castro Valley’s eight pump stations. Pump stations allow wastewater from homes and businesses at lower elevations to remain connected to public sewer mains, which carry wastewater to the Castro Valley / Oro Loma Wastewater Treatment Plant (WWTP). Scan the quick response (QR) code to watch the video now and check out our other educational videos at [YouTube.com/CVSan](https://www.youtube.com/CVSan).

Email Newsletters

Get the latest information from CVSan delivered right to your inbox. CVSan’s email newsletter is the easy way to stay up to date on CVSan events, programs, and promotions. Sign up for it at [cvsan.org/EmailUpdates](https://www.cvsan.org/EmailUpdates).

UPCOMING EVENTS
November 2025 - January 2026

Organics, recycling, and garbage collection will be one day later November 27th and November 28th. Services from December 25th and December 26th will be one day later.

Holiday Tree Collection
January 5th - 9th and January 12th - 16th

Board Meetings
November 4th, December 2nd, January 6th

IMPORTANT PHONE NUMBERS AND WEBSITES

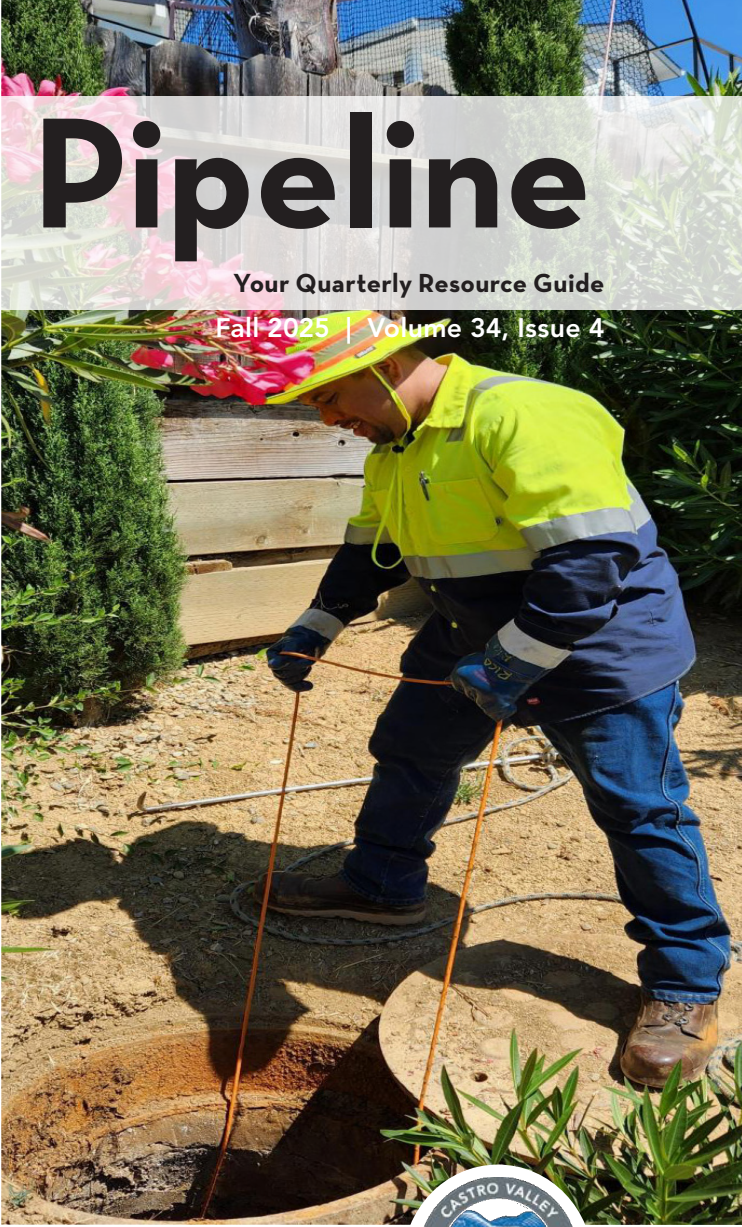
Castro Valley Sanitary District (CVSan)
(510) 537-0757
(Monday – Friday, 7:00 a.m. – 4:00 p.m.)
(510) 506-5821
(sewer emergencies after hours)
[cvsan.org](https://www.cvsan.org)

Alameda County Industries (ACI)
(510) 483-1400
[alamedacountyindustries.com/cvsan](https://www.alamedacountyindustries.com/cvsan)

Household Hazardous Waste
(800) 606-6606
[household-hazwaste.org](https://www.household-hazwaste.org)



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CVSan



“Effective environmental services since 1939”

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CASTRO VALLEY SANITARY DISTRICT

General Manager’s Message

2025 was a historic year for CVSan as construction was completed on our new headquarters at the corner of Center Street and Castro Valley Boulevard. I want to thank all our immediate neighbors and the extended community for your patience and overall support during the construction period. Staff has been settling in nicely, and we were happy to host our first Board meeting at the new building and a ribbon-cutting ceremony with the Castro Valley Eden Area Chamber of Commerce in September. We look forward to hosting a Grand Opening Celebration for the general public so you can get a first-hand look at the finished project in 2026. Until then, feel free to attend our scheduled public meetings; you can find a list of upcoming meetings at [cvsan.org/DC](https://www.cvsan.org/DC).

In this edition of the Pipeline, you will find useful information to help you end this year on a productive note. Find out how to schedule your annual Bulky & Reuse Pick-Up, how to prepare your home for wet weather, opt-in for the 2026 CVSan Calendar, and tips to have a clog-free holiday season!



Wishing you all the best this fall,

Roland P. Williams, Jr.
General Manager

Shining 4R Stars



The CVSan 4R Star Business Program certifies businesses that complete ongoing activities in each of the 4R categories – Reduce, Reuse, Recycle, and Rot (organics). Businesses certified as 4R Stars receive a cash award ranging from \$150 to \$525. The award is based on business size and the level of waste diversion. Funds are subject to availability. Businesses who have been certified in the past and get re-certified now as 4R Stars receive a \$25 ad on Facebook promoting their business and its waste-reduction efforts. All certified businesses can also be featured in program publicity. For more information, please email 4RStar@cvsan.org or visit [cvsan.org/4RStar](https://www.cvsan.org/4RStar).

Schedule Your Bulky & Reuse Pick-Up



Did you know that Alameda County Industries (ACI) can pick up items for reuse from your home, at no additional cost? Once a year, CVSan residents may request a Bulky & Reuse Pick-Up where items that are still in good working condition – like wearable clothing, usable furniture, and functional electronics – can be accepted for reuse. Considering reusing items before discarding helps reduce waste and extend the life of our landfills. Items in non-working condition like furniture, appliances, car tires, and more can be set out for disposal. To schedule your pick-up, contact ACI at (510) 483-1400. For more information visit [cvsan.org/BulkyPickUp](https://www.cvsan.org/BulkyPickUp).

Avoid Clogs this Holiday



Do not let an unwanted sewer clog ruin your holiday season! Please do not pour fats, oils, and grease (FOG) down the drain. When FOG is washed down the drain, it cools and solidifies in your pipes, forming stubborn blockages that can cause sewer overflows.

Follow these simple tips to keep FOG from becoming a problem:

- Cool and Contain: Allow fats, oils, and grease to cool and solidify. Once solid, scrape them into cardboard or paper containers and dispose of them in the compost bin.
- Wipe and Toss: Use paper towels to wipe greasy pots, pans, and dishes before washing them. Dispose of the paper towels in the compost bin.
- Strain and Store: For cooking oil, use a strainer to remove food particles and store the oil in a container for reuse or proper disposal.

By keeping fats, oils, and grease out of your drains, you can enjoy a clog-free holiday season!

Future Calendar Opt-In

CVSan is currently preparing to mail out the 2026 Annual Calendar. Customers should receive the 2026 Calendar in November. PLEASE NOTE: CVSan will no longer be mass-producing and mailing out a paper calendar. Customers who wish to continue to receive a paper calendar through the mail must email their name and mailing address to optin@cvsan.org or call (510) 537-0757 and ask to opt-in for future paper calendars.

Organics Tips

Did you know that only organic materials like food scraps, plants, and food-soiled paper go in the green organics carts? There is one exception: compostable plastic bags (usually a light green color) are allowed in organics carts and bins. Food scraps include things like peels and moldy food, but also leftover bones and meat trimmings too. Plant debris can include just about anything you would find growing outside, including palm tree and cactus debris. For more, please visit cvsan.org/FSR.

Prepare for Wetweather



Protect your home from costly sewer backups! Inspect and maintain your private sewer lateral to ensure it is free of cracks, roots, and blockages. One action that can help is to install a backflow prevention system (BPS) which prevents sewage from flowing back into a building if there is a blockage in the private sewer lateral or the public sewer main. Never pour fats, oils, grease or “flushable” wipes down drains. Taking these simple steps now will help safeguard your property and keep your sewer system flowing smoothly all season.

New Building Update



CVSan’s new Leadership in Energy and Environmental Design (LEED)-certified Operations and Engineering (O&E) Building is designed with the environment in mind. It includes electric vehicle (EV) charging stations, bike parking, and more open space and landscaping. The building saves water with drip irrigation, water meters, and low-flow fixtures. It uses less energy with LED lights, windows that let in fresh air, and solar panels. Low-pollution materials help keep indoor air clean, and outdoor lights are designed to reduce light pollution and avoid disturbing neighbors and wildlife. These features reflect CVSan’s commitment to a cleaner, more sustainable future.

CCTV Sewer Inspections

Did you know that below the streets of Castro Valley, a robot with a camera is often filming the insides of our community’s sewer pipes? It’s true! Meet Rover X, one of CVSan’s robotic sewer cameras that CVSan’s Collection System Maintenance Department uses to inspect Castro Valley’s sewer system. By performing closed-circuit television (CCTV) inspections, CVSan can capture real-time footage, revealing any cracks, blockages, or defects that could cause an overflow. By analyzing the data gathered from these inspections, CVSan can determine when maintenance is required and help CVSan’s Engineering Department prioritize repair projects for our sewer pipes. Learn more about CCTV at cvsan.org/CCTV.



Zero Waste Week



Zero Waste Week is back for 2026! The upcoming Zero Waste Week events will include a Fast Fashion Movie Night, Pails for the People – a food scrap pail giveaway, and Refuel Your Fun – a 1 lb. refillable propane cylinder giveaway. Please help us achieve Zero Waste by participating in the various events throughout the week. Pre-registration is required. For more information visit cvsan.org/ZeroWasteWeek.

