

# aci Multi-family News

Proudly Serving the Alameda Community and Aiming for Zero Waste.

MAY 2025

## Help Us Provide Safe and Efficient Service

**Take these easy steps to keep your collection costs down and services safe and efficient.**

- Properly sort your materials. Scan the QR code on your container, or at right, for a translatable list of what goes where and a video that shows what happens to your recyclables after they are collected.
- Do not place items outside of your containers. Take advantage of our expanded on call clean-up program. See below for more info.
- Make sure your container lids close. Doing so prevents overflow, reduces litter, and discourages unwanted critters.



## BayREN Offers Rebates & Technical Assistance



**Save big when you replace old equipment and upgrade your building's energy and water efficiency.**

- Improve your building's health, comfort and resilience.
- Comply with energy code standards.
- Replace outdated equipment with the latest, most efficient technology.
- Reduce maintenance costs and slash utility bills.
- Reduce energy and water use.
- Make your building safer, cleaner, and greener.

Their expert advisors provide no-cost consulting to help you determine which upgrades make the most sense to maximize your savings and reduce your greenhouse gas emissions.

Find out more by visiting-  
[bayren.org/rebates-financing/multifamily-property-owners](https://bayren.org/rebates-financing/multifamily-property-owners)



## Expanded On Call Clean-up Program for Multi-family Complexes

All multi-family residential customers receive one (1) on call clean-up day per unit per year at no additional charge. Rules apply. Find more information at [AlamedaCountyIndustries.com/alameda/cleanup](https://AlamedaCountyIndustries.com/alameda/cleanup)

## Recycling and Composting is Required\*

Reduce the amount of material going into the landfill and lower greenhouse gas emissions.

All occupied properties in Alameda must subscribe to adequate levels of service for recyclables, organics, and garbage.

**Do you need to start or improve your recycling and organics program? ACI can help.**

Our Sustainability Specialists can visit your complex to:

- conduct waste assessments and make service suggestions
- train and give presentations to employees and tenants
- provide materials to assist your tenants with proper sorting and waste reduction

**\*For more information** and to view this info in another language (Español, 中文, 한국어, & Tiếng Việt) please visit [StopWaste.org/rules-languages](http://StopWaste.org/rules-languages)



BLUE = RECYCLABLES



GREEN = ORGANICS



### SERVICE REMINDER Keep an Eye on the Size

Corrugated cardboard and paper boxes should be flattened and large pieces cut to 3' x 2' or smaller. Doing so:

- allows for more room in the container
- prevents overflow and litter
- assures the pieces will fit in the hoppers of the collection vehicles

## Our Website Provides 24/7 Help

Visit [AlamedaCountyIndustries.com/alameda](http://AlamedaCountyIndustries.com/alameda) anytime to:

- contact us
- fill out and submit service forms
- use/create an online account (select the red "account login" button) to pay your bill online and sign up for paperless billing
- get collection information, schedules, FAQs, and more

**Prefer another way to communicate?** Our offices are open Monday - Friday 9am - 7pm. You can also contact us via phone 510-483-1400 or email [info@alamedacountyindustries.com](mailto:info@alamedacountyindustries.com)

### Holiday Service Schedule



Collection days will **NOT CHANGE** during the week of Memorial Day or July 4.

**SHARE THIS INFORMATION WITH YOUR TENANTS.** This newsletter can be downloaded and printed from our website at [AlamedaCountyIndustries.com/alameda/multifamily/resources](http://AlamedaCountyIndustries.com/alameda/multifamily/resources)



**Remember to:  
Reduce,  
Reuse,  
Recycle,  
Rot, & Donate.**



Printed on recycled paper.  
Please recycle again.



### Alameda County Industries

We are proud to be your service provider for  
**Recyclables, Organics, & Garbage.**

#### Office:

M-F: 7am-6pm  
2307 Blanding Ave. Ste. B  
Alameda, CA 94501

#### Contact us:

[AlamedaCountyIndustries.com](http://AlamedaCountyIndustries.com)  
[info@AlamedaCountyIndustries.com](mailto:info@AlamedaCountyIndustries.com)  
510-483-1400

### GO PAPERLESS PLANT A TREE.

Sign up for  
paperless billing  
and we will plant a tree.  
Visit [AlamedaCountyIndustries.com/alameda/plantatree](http://AlamedaCountyIndustries.com/alameda/plantatree) for more info.

