

Maintenance Fleet Video



CVSan’s Collection System Maintenance staff can often be found performing collection system maintenance work on the 160 miles of sewer mains in Castro Valley. It is a big job that involves a lot of hard work! They tackle this tremendous task by using specialized vehicles equipped with specific tools to get the job done. Get an up-close look at some of the vehicles in CVSan’s maintenance fleet, including the Vac-Con, the Rodder, and the Flusher Truck in episode three of CVSan’s “On The Streets” video series at youtube.com/@CVSan.

Email Newsletters

Get the latest information from CVSan delivered right to your inbox. CVSan’s email newsletter is the easy way to stay up to date on CVSan events, programs, and promotions. Sign up for it at cvsan.org/EmailUpdates.

General Manager’s Message

Like most of you, CVSan is off to a busy start in 2025. Our staff is currently preparing for the move into our new headquarters. This move will mark the first time in several decades that CVSan’s entire staff is consolidated under one roof and the first time ever that the most expensive vehicles in our fleet will be parked indoors. We want to thank our new neighbors for their patience during construction and our old neighbors on Marshall Street for their years of support. We look forward to gathering at our grand opening celebration once we get settled into the new building. Although our address has changed, our commitment to serving our community remains unchanged. Please make a note of our future new address:

Castro Valley Sanitary District, 21195 Center Street, Castro Valley, CA 94546

In this edition of the Pipeline, we are proud to highlight our Collection System Maintenance Department, which recently won the CWEA San Francisco Bay Section 2024 Collection System of the Year award! You can also learn about the upcoming Recycles Day Event and our Private Sewer Lateral Program.



Wishing you all an enjoyable spring,
Roland P. Williams, Jr.
General Manager

UPCOMING EVENTS
May 2025 - July 2025

Upcoming CVSan Board Meetings
May 6th, June 3rd, July 1st

CVSan Textile Collection Week
June 2nd through June 6th

CVSan Recycles Day Event
July 26th (Go to cvsan.org/RecyclesDay to register)


IMPORTANT PHONE NUMBERS AND WEBSITES

Castro Valley Sanitary District (CVSan)
(510) 537-0757
(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)
(510) 506-5821
(sewer emergencies after hours)
cvsan.org

Alameda County Industries (ACI)
(510) 483-1400
alamedacountyindustries.com/CVSan

Household Hazardous Waste
(800) 606-6606
household-hazwaste.org

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CASTRO VALLEY SANITARY DISTRICT

CWEA Champions



On February 7th, CVSan was named the California Water Environmental Association (CWEA)’s 2024 Collection System of the Year in the San Francisco Section Small Collection System Category. This award recognizes CVSan’s outstanding efforts and achievements in servicing and protecting its sewer system. CVSan received this award after being evaluated in several categories including its employee training programs, the quality of its sewer system, and its safety standards. Winning the San Francisco Bay Section award puts CVSan in consideration for the CWEA 2024 Collection System of the Year Award for the State of California’s Small Collection System Category. CWEA is a non-profit association dedicated to educating and certifying over 10,000 water quality professionals in California and promoting policies that protect water quality.

Private Sewer Lateral Program

Are you planning to sell your home in spring or summer? Have you checked the condition of your private sewer lateral? When a property is sold, the private sewer lateral is required to meet compliance with CVSan’s standards. A closed-circuit television (CCTV) permit must be obtained from CVSan, and the private sewer lateral inspection that a sewer contractor performs must be witnessed by a CVSan inspector. By meeting compliance, CVSan and the new property owner can be assured that the private sewer lateral is free of any cracks, roots, and other defects. You can obtain more information about the Private Sewer Lateral Program at cvsan.org/PSL.



June Textile Collection

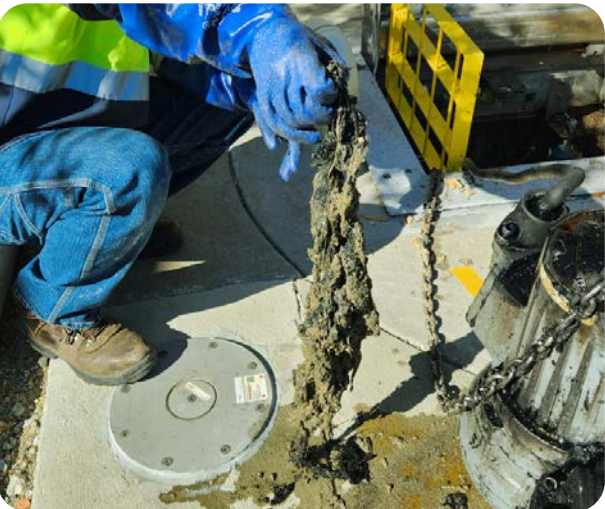


Do you have clothes, linens, or towels at home that you no longer use? Between June 2nd - 6th, place bagged textiles on the curb. Please ensure bags are set out by 6:00 a.m. and visible to the Alameda County Industries (ACI) driver. Do not place bags behind or on top of carts.

- Single-family residents: Set out textiles on your regular collection day.
- Multi-family residents: Check with your property manager for your textile collection day.

For full details and a complete list of acceptable items, visit cvsan.org/Textiles.

Say NO to Wipes



Pictured above is a combination of wipes and dental floss recently removed from one of the pumps at one of CVSsan’s pump stations. Items other than the 3 P’s (Pee, Poop, and Toilet Paper), like dental floss and single-use wipes that are flushed down the toilet, weave together and block pumps and pipes, increasing the chances of a sanitary sewer overflow. Wipes of any kind should never be flushed down the toilet. They belong in the garbage. Please say NO to wipes and YES to the 3 P’s! For more information on how you can help prevent blockages, visit cvsan.org/PreventBlockages.

Center Street Update



Do You Have an Easement?

If there is a maintenance hole on your property, it likely means you have a sanitary sewer easement. This easement grants CVSsan the right to use a portion of your private property to maintain the wastewater collection system. It allows CVSsan to access the area to repair, replace, inspect, expand, modify, maintain, test, or remove the sewer main within the easement.

To help maintain access, ensure the area around maintenance holes are free from obstacles and debris. While CVSsan strives to notify property owners before accessing their property, it may be necessary to enter without prior notice in the event of a sewer emergency. For more information about easements or to check to see if your property has one, visit cvsan.org/Easements.



July Recycles Day!

CVSan’s Recycles Day will be held on July 26th, at Canyon Middle School – 19600 Cull Canyon Road. Alameda County residents are invited to drop off household hazardous waste such as e-waste, paint, chemicals, pharmaceuticals, and sharps. In addition, this year CVSsan residents can exchange one single-use one lb. propane cylinders for a refillable one. Switching to refillable propane is a great way to save money and reduce your waste on your next outdoor adventure!

CVSan residents may also recycle textiles, unwanted poly-woven bags, and film plastic bags, such as chip bags and candy wrappers. Pre-registration is required. For more information visit CVSan.org/RecyclesDay.

Curbside Recycling

You can recycle household batteries by placing them in a plastic zippered bag on top of your recycling cart on collection day. Please tape terminals on 9-volt batteries. Single-family residents can also place up to three filters and three gallons of used motor oil and other accepted auto fluids curbside per week. Use the original container (5 quarts size and smaller) and place it on the curb next to the blue recycling cart on your regular collection day.



Milk Carton to Recycling



You can be “legen-dairy” and recycle milk cartons in the blue recycling bin. This goes for all milk cartons, including the small ones from school and the thicker soy milk cartons at home. Milk and ice cream cartons used to go in the organics bin but we can now recycle them because it is a higher use and saves more resources when paper is recycled to make paper. As long as that paper is not greasy or full of juice or milk, we can recycle it.

Website Updates



CVSan recently relaunched a new and improved website featuring several user experience (UX) improvements, including simplified navigation, a new section dedicated to transparency, a dedicated video library, and several homepage design improvements like quick link buttons, a social media feed, and the Spotlight Blog. Your ability to access the information on our website is important to us.

Check out our accessibility toolbar by clicking on the green icon on the lower left side of our website. This will allow you to customize the website to meet your accessibility needs. We hope our hard work will make it easier for you when searching for information about our services. Visit cvsan.org to try out the site’s new features.

Almost moved in! After two years of construction, CVSsan is thrilled to announce its transition to a Leadership in Energy and Environmental Design (LEED) certified Operations and Engineering Building. Designed to enhance operational efficiency and environmental sustainability, the new facility reflects CVSsan’s commitment to excellence in delivery of services. Equipped with modern infrastructure, this building will support CVSsan’s growing needs while reinforcing its mission to protect public health and the environment. The move marks an exciting milestone for CVSsan, ensuring improved resources for staff and streamlined service for the community. Stay tuned for updates as CVSsan embarks on this new chapter of innovation and growth!