

# Faces of CVSan



Kyle Levy is an Administrative Technician who has worked for the Business Services Department at CVSan since 2019. The Business Services Department serves as the backbone for all CVSan operations, providing support for CVSan services, programs, and events. He is the staff lead in administering CVSan's Lateral Replacement Grant Program (LRGP), which has granted over \$1,000,000 in financial aid to residents who are replacing their private sewer laterals. He also provides administrative support for CVSan's capital improvement projects and helps copyedit many of CVSan's documents. Kyle is a dedicated member of our team and a standout employee who consistently goes above and beyond. He ensures that the projects he works on are completed on time and to the highest standard.

Thank you, Kyle, for all you do to help keep Castro Valley's wastewater moving!

## UPCOMING EVENTS November 2024 - January 2025

Organics, recycling, and garbage collection will be one day later November 28<sup>th</sup> and November 29<sup>th</sup>. Services from December 24<sup>th</sup> to December 27<sup>th</sup> will be one day later.

**Holiday Tree Collection**  
January 6<sup>th</sup> - 10<sup>th</sup> and January 13<sup>th</sup> - 17<sup>th</sup>

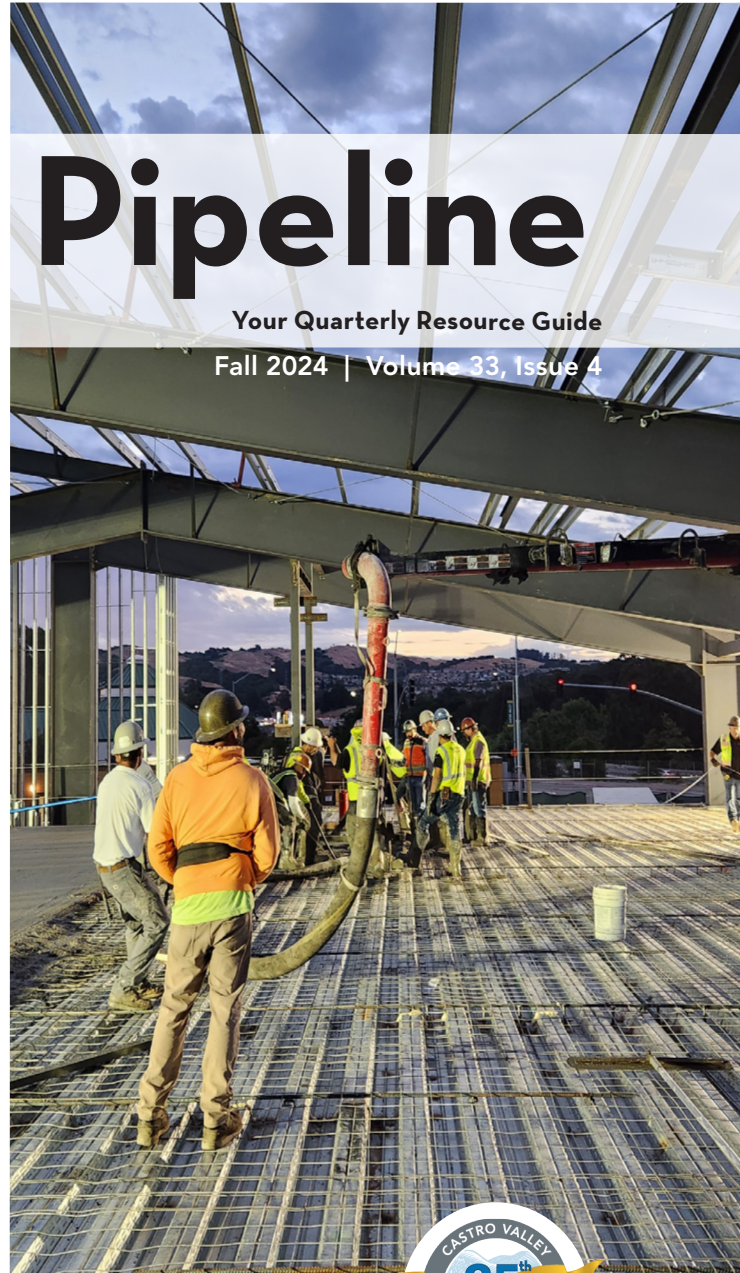
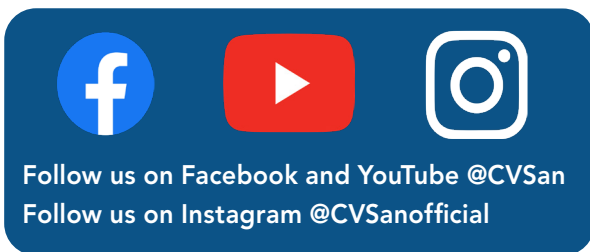
**Board Meetings**  
November 5<sup>th</sup>, December 3<sup>rd</sup>, January 7<sup>th</sup>

## IMPORTANT PHONE NUMBERS AND WEBSITES

**Castro Valley Sanitary District (CVSan)**  
**(510) 537-0757**  
(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)  
**(510) 506-5821**  
(sewer emergencies after hours)  
**cvsan.org**

**Alameda County Industries (ACI)**  
(510) 483-1400  
**alamedacountyindustries.com/cvsan**

**Household Hazardous Waste**  
(800) 606-6606  
**household-hazwaste.org**



# Pipeline

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Fall 2024 | Volume 33, Issue 4



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CASTRO VALLEY SANITARY DISTRICT

## General Manager's Message

It's hard to believe the new year is fast approaching. 2025 will be a historic year for CVSan as we move into our new building at the corner of Center Street and Castro Valley Boulevard. Of course, there is still a lot of work to do as we end 2024. Over the next few months, construction on the project will begin to finalize, and staff will begin the move-in process from our current location on Marshall Street. Once we are settled in, we look forward to hosting a Grand Opening Celebration so you can get a first-hand look at the finished project. I would like to thank all our immediate neighbors and extended community for your patience and support during the construction period and for continuing to let us know if any issues arise.

We know that the end of the year is a busy time for everyone. In this edition of the Pipeline, you will find useful information to help you have a smooth end to 2024. Find out how to schedule your annual Bulky & Reuse Pick-Up, prepare your home for wet weather, opt-in for the 2025 CVSan

Calendar, and tips to have a clog-free holiday season!

Wishing you all the best this fall,

**Roland P. Williams, Jr.**  
General Manager



## Operations and Engineering Building Project Update



One step closer! During the summer, the interior framing on the first and second floor and rough in mechanical, electrical, and plumbing (MEPs) was completed at CVSan's new Operations and Engineering (O&E) Building Project. This fall, the contractor will be working on the building build-out and finishes which includes the interior painting, finished flooring, interior doors, and window frames. The new O&E Building is expected to provide a modern and efficient workspace, supporting CVSan's efforts in waste management, recycling, and environmental stewardship. This significant step underscores CVSan's dedication to serving the needs of the community for years to come. The project is anticipated to be completed by the end of 2024 / early 2025.

## Schedule Your Bulky & Reuse Pick-Up



Once per year, residents may request one Bulky & Reuse Pick-Up at no additional cost. This service allows residents to set out items such as furniture, appliances, extra garbage, car tires, yard trimmings, and more. Items in working condition are accepted for reuse. These include items such as wearable clothing, usable furniture, functional electronics, etc. Items are collected by ACI. Call ACI at (510) 483-1400 to schedule your Bulky Pick-up. Visit **cvsan.org/BulkyPickUp** for more information on acceptable items, volume limits, and instructions for single-family and multi-family residents.

## Avoid Clogs this Holiday



**A**void an unwanted sewer clog this holiday season! Do not pour fats, oils, and grease (FOG) down the drain. When FOG is washed down the drain, it cools and solidifies in your pipes, forming stubborn blockages that can cause sewer overflows. Keep FOG from becoming a problem by following these simple tips:

- **Cool and Contain:** Allow fats, oils, and grease to cool and solidify. Once solid, scrape them into a cardboard or paper container and compost of them in the green organics cart.
- **Wipe and Toss:** Use paper towels to wipe greasy pots, pans, and dishes before washing them. Compost towels in the green organics cart.
- **Strain and Store:** For cooking oil, use a strainer to remove food particles and store the oil in a container for reuse or proper disposal.

By keeping FOG out of your drains, you can enjoy a clog-free holiday season!

## Future Calendar Opt-In

**C**VSan is currently preparing to mail out the 2025 Annual Calendar. Customers should receive the 2025 Calendar in early November. PLEASE NOTE: In our efforts to reduce paper use, the 2025 Calendar will be the last calendar that CVSan will mass-produce and mail. Customers who wish to receive future paper calendars in the mail should email their name and mailing address to [optin@cvsan.org](mailto:optin@cvsan.org) or call us at **(510) 537-0757** and ask to opt-in for future paper calendars.



## Prepare for Wetweather



**T**he rainy season, typically between November and March in Castro Valley, can present many challenges to homeowners. Avoid expensive accidents by preparing your property today and protecting your home! If possible, it's best to be proactive – not reactive. One action that can help is to install a backflow prevention system (BPS). A BPS consists of a two-way cleanout and a backflow prevention device (BPD). This prevents sewage from flowing back into a building if there is a blockage in the private sewer lateral or the public sewer main. If you have any questions about installing a BPS, contact CVSan's Engineering Department at **(510) 756-0823**.

## Green Ribbon Schools



**F**ourteen schools located in CVSan's boundaries have been certified by CVSan as Green Ribbon Schools for the 2023/24 school year. Certifications were awarded by the CVSan Board of Directors (Board) at CVSan's May 7<sup>th</sup> Regular Board meeting. This year, schools were required to complete a minimum of 31 activities, such as providing recycling and organics containers in all classrooms, lunch areas, and kitchens. All schools had to achieve a minimum 90% diversion rate and cash awards for certification ranged from \$940 to \$2,040 per school. Since 2007, CVSan has given out \$387,075 to Castro Valley Schools for the Green Ribbon Awards.

## One Filter at a Time

**G**ary Fong (pictured with his son) is a long-time participant of CVSan's Filter Exchange Program (FEP). He has enjoyed participating in the FEP ever since he first heard about it over five years ago. "I was already changing the oil in [my family's] cars. Then, I read about the FEP in a [CVSan] newsletter and thought it would be perfect for me to try out," says Gary. Gary most enjoys that the FEP is easy. "You just set out your filter and motor oil on the curb. [ACI] even provides filter bags and motor oil jugs," says Gary. CVSan appreciates Gary and all other participants of the FEP! To learn more about future FEP dates and how to participate, visit [cvsan.org/UsedOil](http://cvsan.org/UsedOil).

## CCTV Sewer Inspections

**H**ave you ever wondered what's hidden beneath the surface of Castro Valley? It's a maze of sewer pipes that are crucial for keeping our community healthy. CVSan makes sure these pipes are in good condition by performing closed-circuit television (CCTV) inspections. The inspections use high-tech cameras mounted on robots to examine sewer pipes. These cameras capture real-time footage, revealing any cracks, blockages, or defects that could cause an overflow. By analyzing the data gathered from these inspections, CVSan can determine when maintenance is required and help CVSan's Engineering Department prioritize repair projects for our sewer pipes. Learn more about CCTV at [cvsan.org/CCTV](http://cvsan.org/CCTV).



## Upcoming Sewer Repair Project



**C**ontinued repair and replacement of Castro Valley's aging sewer system is a critical aspect of CVSan operations and a crucial undertaking to ensure that Castro Valley's wastewater continues to flow. In 2025, we will begin working on the next chapter of that process. Each time we develop the scope of our pipeline repair and replacement projects, we carefully consider many factors, including the risks and consequences of a potential pipeline failure. These factors help CVSan staff prioritize the repair and replacement work so that we are confident we are repairing and replacing the right sewer pipes.

For more information regarding ongoing and upcoming projects, please visit [cvsan.org/Projects](http://cvsan.org/Projects).