

# Faces of CVSan



Jordan Figueiredo is a Zero Waste Specialist II who has worked at CVSan since 2011. His work supports CVSan's goal of zero waste.

Specifically, he helps implement CVSan's school and multi-family programs and coordinates CVSan's annual Earth Day clean-up events. He also plays a crucial role in CVSan's outreach efforts to reduce the generation of solid waste and actively divert solid waste from landfill disposal to meet local, state, and federal regulations.

When asked what he enjoys most about his job, Jordan stated, "Serving the community through awesome school programs and community events like Earth Day and Zero Waste Week." Thanks, Jordan, for all you do for the community!

## UPCOMING EVENTS August 2024 - October 2024

**Upcoming CVSan Board Meetings**  
August 6<sup>th</sup>, September 3<sup>rd</sup>, October 1<sup>st</sup>

**Lateral Replacement Grant Program**  
August 12<sup>th</sup> ([cvsan.org/LRGP](https://cvsan.org/LRGP))

**CVSan Textile Collection Week**  
October 7<sup>th</sup> to October 11<sup>th</sup> ([cvsan.org/Textiles](https://cvsan.org/Textiles))

## IMPORTANT PHONE NUMBERS AND WEBSITES

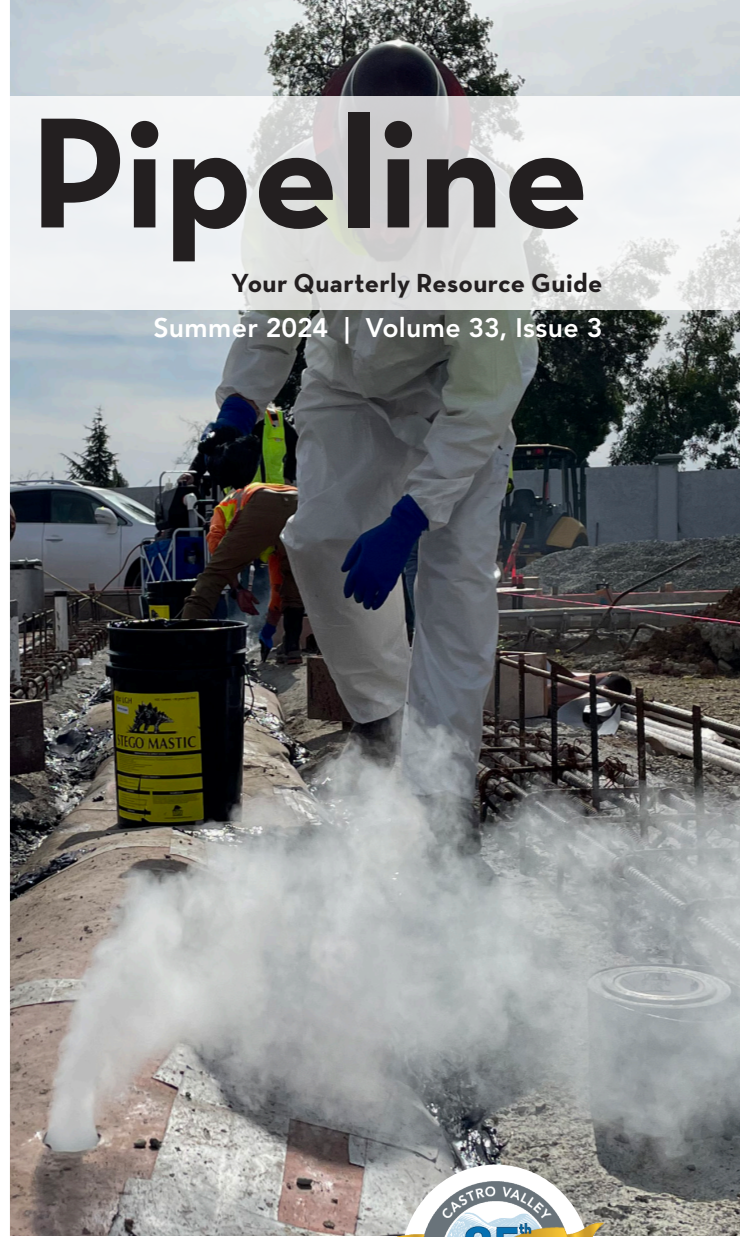
**Castro Valley Sanitary District (CVSan)**  
**(510) 537-0757**  
(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)  
**(510) 506-5821**  
(sewer emergencies after hours)  
[cvsan.org](https://cvsan.org)

**Alameda County Industries (ACI)**  
(510) 483-1400  
[alamedacountyindustries.com/cvsan](https://alamedacountyindustries.com/cvsan)

**Household Hazardous Waste**  
(800) 606-6606  
[household-hazwaste.org](https://household-hazwaste.org)

### Get Social with CVSan

Follow us on Facebook and YouTube @CVSan  
Follow us on Instagram @CVSanofficial



# Pipeline

Your Quarterly Resource Guide  
Summer 2024 | Volume 33, Issue 3



"Effective environmental services since 1939"

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CASTRO VALLEY SANITARY DISTRICT

## General Manager's Message

I am pleased to let the community know that we are making good progress on the construction of the new Operations and Engineering (O&E) Building. If you have driven by the project site over the past several months, you have seen the progression from the groundwork portion of the project to the actual construction of the building. It is very exciting to see it taking shape.

The activity at Center Street is not the only thing new for CVSan. We recently launched a newly designed website to provide our customers with a better user experience. We hope our hard work will make it easier for you when searching for information about our services. When you have time, please visit [cvsan.org](https://cvsan.org) to try out the new website.

In this edition of the Pipeline, find information on our Lateral Replacement Grant Program, the next textile collection event, and what to do if you need to get rid of an old mattress.



I hope your summer is a great one,

**Roland P. Williams, Jr.**  
General Manager

## Operations and Engineering Building Project Update

Going vertical! CVSan is excited to share that the first structural columns were installed in March 2024 for CVSan's new Operations and Engineering (O&E) Building Project. The next several months will include work on the interior as well as sitework improvements, including the demonstration garden. The new O&E Building is expected to provide a modern and efficient workspace, supporting CVSan's efforts in waste management, recycling, and environmental stewardship. This significant step underscores CVSan's dedication to serving the needs of the community for years to come. The O&E Building is anticipated to be completed by the end of 2024.



## Choose Paperless Billing and Plant a Tree



Switch to paperless billing, and Alameda County Industries (ACI) will plant a tree! For every customer that chooses paperless for their ACI billing from now until June 30, 2029, ACI will plant a tree. Trees will be planted monthly in the ACI forest via Tree-Nation, whose mission is to help citizens and companies offset their carbon emissions.

Best efforts will be made to plant trees in California first, and throughout the United States as this program continues. To switch to paperless billing, call ACI at (510) 483-1400.



## Gravity Sewer Project



CVSan staff are in the process of finalizing the scope and basis of the design for our next gravity sewer repair and replacement project. CVSan has budgeted \$2.5 million for sewer rehabilitation work to be put out to bid in the spring of 2025. These repairs will be focused on the most severe defects with high consequences of failure in our service district. With the cost of pipeline repairs increasing each year, CVSan is always looking for new techniques and strategies to repair and replace aging infrastructure.

Learn more about the high-performance, low-cost wastewater services we provide at [cvsan.org/Wastewater](https://cvsan.org/Wastewater).

## Lateral Replacement Grant Program (LRGP)



Do you need to replace your Private Sewer Lateral (PSL)? We are here to help! This year's Lateral Replacement Grant Program (LRGP) is scheduled to start at 7:30 a.m. on Monday, August 12, 2024. The LRGP is designed to help defray a portion of the costs when a property owner or their agent is required to replace the PSL, including the connection to the public sewer main.

We offer financial assistance to qualified applicants to replace defective PSLs at 50% of the approved costs, up to a maximum reimbursement of \$2,000 per PSL. All work for the LRGP must be performed by a CVSan qualified contractor. A total of \$75,000 has been allocated to the program.

For program information, please email [LRGP@cvsan.org](mailto:LRGP@cvsan.org), call (510) 606-1300, or visit [cvsan.org/Grants](https://cvsan.org/Grants).

## What Are Your Service Rates?

### Wastewater

CVSan's sewer service charge funds the cost of operations to collect, treat, and dispose of your wastewater. The current annual sewer service charge effective July 1<sup>st</sup> 2024 is \$550.70 and remains one of the lowest sewer service charges in Alameda County. On May 15, 2023, CVSan's Board of Directors unanimously approved Ordinance No. 195 to increase the sewer service charge by 7%. This current increase represents a \$3.00 increase per month to you over the previous rate. Learn more about your rates and how your rates are calculated at [cvsan.org/YourRates](https://cvsan.org/YourRates).

### Solid Waste

In Alameda County, CVSan's single-family residential monthly rate based on the 20-gallon garbage cart is below the County average by \$4.16. On May 7<sup>th</sup>, CVSan's Board of Directors unanimously approved a rate amendment to increase rates for solid waste services by an average of 3.94%, or \$1.36 monthly, for a 20-gallon single-family customer effective July 1, 2024, below the 6% maximum proposed rate increase. Learn more about your rates and the rate adjustment process at [cvsan.org/YourRates](https://cvsan.org/YourRates).

## Textile Collection Week



CVSan's next Textile Collection Week will be from October 7<sup>th</sup> to 11<sup>th</sup>! Participating is easy. During this week, set out bagged, clean textiles by 6:00 a.m. curbside on your normal collection day and ensure that the bags are visible to the Alameda County Industries (ACI) driver.

Single-family residents – Set out textiles on your regular collection day. Multi-family residents – check with your property manager for your textile collection day or visit [cvsan.org/Textiles](https://cvsan.org/Textiles).

For a complete instructions and a list of acceptable and unacceptable textiles, visit [cvsan.org/Textiles](https://cvsan.org/Textiles). Customers will not receive a tax-deductible receipt. Questions? Call ACI at (510) 483-1400.

## Neighborhood Meetings

CVSan invites you to attend an upcoming virtual Neighborhood Meeting about the new Operations and Engineering (O&E) Building that will be located at 21195 Center Street. Scheduled meetings are listed below, and are subject to change.

- Tuesday, September 10<sup>th</sup>, via Zoom @ 6:00 p.m.
- Tuesday, November 19<sup>th</sup>, via Zoom @ 6:00 p.m.

CVSan staff will provide updates on the project and be available to answer any questions. For upcoming meeting links and information, please email [CenterStreet@cvsan.org](mailto:CenterStreet@cvsan.org) or call (510) 756-3400.

If you see any issues at the project site that need immediate attention after hours, call (415) 716-0062. If you cannot attend a meeting, you can view the meeting archive videos at [cvsan.org/CenterStreet](https://cvsan.org/CenterStreet).

## Zero Waste Week



Over 300 students from 13 Castro Valley school classrooms participated in our Zero Waste Week Science, Technology, Engineering, Art, and Mathematics (STEAM) projects. Classrooms received bags of non-recyclable plastic materials that would have been landfilled, such as foam blocks, foam ear plugs, plastic utensils, coffee cup lids, DVDs, CDs, and unused biotech supplies. Students used these items to create various art displays. We chose these materials because we need to reduce the billions of pounds of non-recyclable plastics that are landfilled in the U.S. every year. Select projects were displayed at the Castro Valley Library during March and April.

## Free Mattress & Box Spring Drop Off



Drop off mattresses and box springs for free at the Davis Street Resource Recovery Complex and Transfer Station at 2615 Davis Street in San Leandro. The first five mattress or box spring units may be dropped off for free; each unit thereafter will cost a fee. For more information, visit [davisstreet.wm.com](https://davisstreet.wm.com).