

Faces of CVSan



Matthew Lee is an Engineering Technician who has worked at CVSan since 2017. His work ensures that Castro Valley’s sewer infrastructure continues to function properly. You can find him in the community inspecting private sewer lateral repairs and CVSan’s Capital Improvement Projects. He also reviews sewer plans for new developments and is responsible for updating detailed maps of CVSan’s wastewater collection system.

Matthew also works directly with CVSan’s Collection System Maintenance (CSM) Department to coordinate repairs that the department identifies while performing their maintenance and closed-circuit television (CCTV) work. Thanks for all you do, Matthew, to help keep Castro Valley’s wastewater moving!

Learn more about the high-performance, low-cost wastewater services we provide at cvsan.org/Wastewater.

General Manager’s Message

After several years of planning, there has been a lot of activity on the corner of Center Street and East Castro Valley Boulevard, the site of the new Operations and Engineering (O&E) Building Project (Project). In February, demolition work began with the removal of the old buildings. A small groundbreaking ceremony was held in June, and construction is now well underway. Once the building is completed, we plan to host a grand opening event for the entire community. We hope you will join us. Until then, check our social media channels (@cvsan on Facebook and @cvsanofficial on Instagram) for updates as the Project progresses.

In this edition of the Pipeline, find information on our Lateral Replacement Grant Program, the next textile collection event, and how you can have a tree planted by going paperless with your Alameda County Industries (ACI) bill (don’t worry, you will still be able to find a digital version of the Pipeline online at cvsan.org/Pipeline or when you pay your bill online).



Wishing you a fantastic Summer,

Roland P. Williams, Jr.
General Manager

UPCOMING EVENTS
August 2023 - October 2023

- Upcoming CVSan Board Meetings
August 1st, September 5th, October 3rd
- Lateral Replacement Grant Program
August 14th (cvsan.org/LRGP)
- CVSan Textile Collection Week
October 2nd through October 6th

IMPORTANT PHONE NUMBERS AND WEBSITES

- Castro Valley Sanitary District (CVSan)
(510) 537-0757
(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)
(510) 506-5821
(sewer emergencies after hours)
cvsan.org
- Alameda County Industries (ACI)
(510) 483-1400
alamedacountyindustries.com/cvsan
- Household Hazardous Waste
(800) 606-6606
household-hazwaste.org

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Pipeline

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CASTRO VALLEY SANITARY DISTRICT

Operations and Engineering Building Project Update

Driving past Center Street and East Castro Valley Boulevard? You might have noticed CVSan’s Operations and Engineering (O&E) Building Project (Project) has started construction! The new O&E Building will be approximately 22,000 square feet and provide adequate space for current and future staff levels. It will also include equipment storage, conference rooms, a Board Room, and a new demonstration garden to beautify the existing corner of Center Street and East Castro Valley Boulevard. DL Falk Construction, based in Hayward, is the general contractor. The Project is estimated to



be completed in the Spring of 2024. For more project information please visit cvsan.org/Projects.

Lateral Replacement Grant Program (LRGP)



CVSan is pleased to announce that this year’s Lateral Replacement Grant Program (LRGP) is scheduled to start at 7:30 a.m. on Monday, August 14, 2023. The LRGP is designed to help defray a portion of the costs when a property owner or their agent is required to replace the private sewer lateral, including the connection to the public sewer main. We are offering financial assistance to qualified applicants to replace defective private sewer laterals at 50% of the approved costs, up to a maximum reimbursement of \$2,000 per private sewer lateral. All work for the LRGP must be performed by a CVSan qualified contractor. A total of \$75,000 has been allocated to the program. For program information, please email LRGP@cvsan.org.

New Flusher Truck



CVSan recently welcomed a new vehicle to its maintenance fleet! The Vac-Con Hot Shot Jetter is equipped with powerful tools to increase productivity and efficient pipeline maintenance, and maintain regulatory compliance. This high-pressure flusher can clear stones, flushed trash, accumulated Fats, Oils, and Grease (FOG), and other accumulated debris from the public sewer mains.

The new vehicle is also fitted with Chemical Root Treatment (CRT) equipment. CRT is the most effective way to kill roots to maintain free-flowing public sewer mains at a fraction of the cost of manually cutting roots. This CRT equipment will enable the Collection System Maintenance (CSM) Department to perform CRT maintenance work in-house rather than contracting it out.

Learn more about the high-performance, low-cost wastewater services we provide at cvsan.org/Wastewater.

Power Up with Rechargeables



Did you know that rechargeable batteries and disposable or alkaline batteries are best suited for specific scenarios?

Alkaline batteries are best for low-drain products that use occasional or very low power over extended periods. For example, smoke detectors, remote controls, emergency supplies, and wall clocks are best suited for disposable alkaline batteries.

Rechargeable batteries work best in high-drain devices that quickly drain energy. Examples of applications are children's toys or wireless computer mice.

Whichever battery type you choose, it is illegal to put batteries in your curbside containers. You may recycle batteries by placing them in a clear plastic bag on top of your blue recycling cart.

Zero Waste Week and Behavior Web Pages

Earlier this year, CVSan presented its Eighth Annual Zero Waste Week:

STEAM Project

Science, Technology, Engineering, Art, and Math (STEAM) Kits were provided to 15 classrooms in Castro Valley. Over 400 students worked with STEAM prompts and supplies that would have been landfilled, and selected projects were displayed at the Castro Valley Library for two months.

Reduce Wasted Food

Over 660 silicone food huggers were given to 330 participants who learned food storage tips to reduce wasted food during events in front of the Dollar Tree.

Just Refill It!

CVSan spread awareness about bulk refill and container reuse at the Castro Valley Natural Grocery (CVNG). Over \$150.00 in discounts towards CVNG's liquid soap were given out.



Reuse is Greater than Single Use

Lastly, event participants at Starbucks and Castro Valley High School received over 340 reusable bamboo utensil kits by committing to refuse disposable utensils when ordering takeout and to carry their utensil kit with them.

For more Zero Waste Week behaviors to reduce waste and save money, visit cvsan.org/ZeroWasteWeek.

Choose Paperless Billing and Plant a Tree

Switch to paperless billing, and Alameda County Industries (ACI) will plant a tree! For every customer that chooses paperless for their ACI billing from now until June 30, 2029, ACI will plant a tree. Trees will be planted monthly in the ACI forest via Tree-Nation, whose mission is to help citizens and companies offset their carbon emissions.

Best efforts will be made to plant trees in California first, and throughout the United States as this program continues. To switch to paperless billing, call ACI at (510) 483-1400.



Textile Collection Week



Do you have clothes, linens, or towels at home that you no longer use? Between October 2nd - 6th, place bagged textiles on the curb. Please ensure bags are set out by 6:00 a.m. and visible to the Alameda County Industries (ACI) driver. Do not place bags behind or on top of carts.

Single-family residents: Set out textiles on your regular collection day.

Multi-family residents: Check with your property manager for your textile collection day. For full details and a complete list of acceptable items, please visit cvsan.org/Textiles.

Your Rates

Did you know that CVSan has one of the lowest sewer service charges in Alameda County? CVSan uses a third party to review wastewater service rates every two years and notifies the public of any rate changes with a Proposition 218 notification.

On May 15, 2023 CVSan's Board of Directors unanimously adopted Ordinance No. 195 to increase the sewer service charge by 7%. These changes are effective July 1, 2023. The approved charge includes the cost of customary goods and services used by CVSan, which have increased an average of 6% and are consistent with the Bay Area's cost of living adjustments.

In addition, CVSan has budgeted approximately \$27 million in funds during the next two-year budget cycle for major wastewater Capital Improvement Projects planned for operations, the treatment plant, underground pipelines, pump stations, and discharge facilities, with 80%, or \$22 million, of the Capital Improvement Project costs funding the new Operations and Engineering Building Project. Learn more about your rates at cvsan.org/YourRates.