



Every successful organization has a team of exceptional individuals who work tirelessly behind the scenes to make things happen. CVSan is proud to have Office Assistant Judy Rodriguez as one of those outstanding team members. As a member of the Business Services Department, Judy is responsible for supporting CVSan’s various departments. Her warm and friendly demeanor creates a welcoming and informative environment for CVSan customers and staff. If you have called or stopped by CVSan’s office, Judy has most likely helped you.

One of the things Judy enjoys most about working at CVSan is the sense of fulfillment it brings. “Knowing that my work positively impacts Castro Valley can be incredibly rewarding. Whether it’s helping others, creating something innovative, or solving problems, making a difference is a source of job satisfaction.”

Thanks for all you do, Judy, to help keep Castro Valley’s wastewater moving!

General Manager’s Message

It’s been busy at the corner of Castro Valley Boulevard and Center Street. Construction continues on CVSan’s new Operations and Engineering Building with steady progress being made. We are looking forward to having a grand opening celebration with you in the fall of 2024, once the building is completed. If you have any questions or immediate concerns about the Project, please get in touch. Our project email is **CenterStreet@cvsan.org**, the project hotline is **(510) 756-3400** and the after hours number is **(415) 716-0062**. You can also attend one of our upcoming Operations and Engineering Building Project Neighborhood Meetings. For a schedule of upcoming meetings please visit **cvsan.org/DC**.

In this issue of the Pipeline, find out how you can prepare your home for wet weather. Historic rainfall last year had a dramatic impact on our community and surrounding infrastructure. Take some time now to make sure your property is storm-ready. If you are planning on doing some year-end cleaning, you can get rid of unwanted large items by using your free annual bulky and reuse pick-up.



Wishing you all the best this Fall,  
**Roland P. Williams, Jr.**  
General Manager

UPCOMING EVENTS  
November 2023 - January 2024

Organics, recycling, and garbage collection will be one day later on November 23<sup>rd</sup> and November 24<sup>th</sup>. Organics, recycling, and garbage collection will be one day later December 25<sup>th</sup> through January 5<sup>th</sup>.

**Holiday Tree Collection**  
January 2<sup>nd</sup> - 6<sup>th</sup> and January 8<sup>th</sup> - 12<sup>th</sup>

**Board Meetings**  
November 7<sup>th</sup>, December 5<sup>th</sup>, January 2<sup>nd</sup>

IMPORTANT PHONE NUMBERS AND WEBSITES

**Castro Valley Sanitary District (CVSan)**  
**(510) 537-0757**  
(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)  
**(510) 506-5821**  
(sewer emergencies after hours)  
**cvsan.org**

**Alameda County Industries (ACI)**  
(510) 483-1400  
**alamedacountyindustries.com/cvsan**

**Household Hazardous Waste**  
(800) 606-6606  
**household-hazwaste.org**



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# Pipeline

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Fall 2023 | Volume 32, Issue 4



“Effective environmental services since 1939”

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CASTRO VALLEY SANITARY DISTRICT

Operations and Engineering Building Project Update



CVSan recently held a Groundbreaking Ceremony for its new Operations and Engineering (O&E) Building, marking an exciting milestone for the 84-year old organization. The event celebrated the start of construction for the new facility that will house vital operations, engineering functions, and zero waste education and outreach. The Groundbreaking Ceremony highlighted CVSan’s commitment to innovation, sustainability, and enhancing its services to the community. The new building is expected to provide a modern and efficient workspace, supporting the agency’s efforts in wastewater management, recycling and composting, and environmental stewardship. This significant step underscores CVSan’s dedication to serving the needs of the community for years to come.

Schedule Your Free Bulky & Reuse Pick-Up



Be sure to use your Bulky & Reuse Pick-Up! Each year, you are entitled to one free pick-up, where you can set out bulky and reuse items such as furniture, broken electronics, extra yard trimmings, items for reuse/donation, and more. Items that are meant for reuse/donation should be labeled as “Donation Item”. Single-family residents can call ACI to schedule their pick-up at (510) 483-1400. Multi-family residents can check with their property manager/owner to inquire about scheduling a pick-up for the property. For complete details and a full list of acceptable items, visit **cvsan.org/BulkyPickUp**.



## Prepare for Wet Weather



Here are some actions CVSan customers can take before rainstorms to help decrease the chances of sewer overflows.

- **Check Your Private Sewer Lateral (PSL)** - Check the condition of the property’s PSL to ensure it does not have any voids, offsets, or root intrusion. Customers can see if their property has a current Compliance Certificate at CVSan’s Sewer Lateral Permit Portal <https://permitportal.cvsan.org/>. If there is no current certificate, email [psl@cvsan.org](mailto:psl@cvsan.org) to receive information on the steps to get a CCTV permit for a PSL inspection.
- **Backwater Prevention System (BPS)** - Property owners should have a (BPS) installed. A BPS prevents raw sewage from flowing back into a home should there be a blockage in the PSL or the public sewer main line. Property owners should ensure the BPS is clear and in good working order before a storm arrives.
- **Other Ways to Prepare** - Property owners that have experienced flooding and sewer overflows in the past should sandbag their homes to prepare for upcoming storms. Sandbags are usually available at local fire stations or from Alameda County Public Works.

## 2024 Calendar Opt-Out

Help CVSan reduce paper use! Did you know you can opt-out of receiving CVSan’s paper calendar? It’s true, you can opt-out of future paper calendars being printed and mailed to your home. If you do not want to receive a paper calendar, please send an email with your name and address to [optout@cvsan.org](mailto:optout@cvsan.org), or call (510) 537-0757 and ask to “opt-out” of future paper calendars. You can still stay up-to-date on all of CVSan’s programs and events by using our new digital calendar at [cvsan.org/DC](https://cvsan.org/DC). Thanks for helping us use less paper!

## Zero Waste Inspired Movies and Books



It has been said that sharing education, such as a good book or movie, is what can change the world. Not long ago, CVSan donated a large supply of zero waste books and movies to the Castro Valley Library. Go check out the titles which cover a range of topics and current information. You will find tips on: a zero waste home, repairing bicycles, sewing, the sharing economy, a cradle-to-cradle way of thinking, and more.

## Have a Clog Free Holiday



The holidays are a time for gathering and cooking. It’s also a common time for household clogs. Washing meat drippings, gravies, and sauces down the drain can be disastrous. When fats, oils, and grease (FOG) enter CVSan’s pipes and sewer system, they stick to the pipe walls until a clog occurs, causing sewer overflows in your home and our streets. To prevent costly and unhealthy clogs this holiday, scrape and dispose of food scraps, sauces, and grease into the compost bin. Please do not put them down your drain. Have a clog-free holiday!

## Only Flush the 3P’s

The 3 P’s are pee, poop, and toilet paper, and they are the only things you should ever flush down your toilet. Even products marketed as ‘flushable wipes’ are not safe to flush - they contribute to public sewer main blockages and overflows and are difficult for the Wastewater Treatment Plant to process. A public sewer main overflow is costly to cleanup and can be environmentally hazardous. Please help us prevent sewer main blockages and overflows by only flushing the 3 P’s.

## CCTV Sewer Inspections

Did you know that CVSan uses camera crawlers to film the underground public sewer mains throughout Castro Valley? CVSan uses Closed-Circuit Television (CCTV) cameras as a cost-effective solution for inspecting and maintaining Castro Valley’s sewer system. By identifying and addressing issues promptly, CVSan can prevent major failures that would require more extensive repairs or replacement. Regular inspections allow for proactive maintenance, help extend the lifespan of sewer infrastructure, and reduce overall costs in the long run. Learn more about the high performance, low-cost wastewater services we provide at [cvsan.org/Wastewater](https://cvsan.org/Wastewater).



## Inflow and Infiltration Reduction Project



This Fall, CVSan will begin work for the Inflow and Infiltration (I&I) Reduction Project (District Project 97), which will focus on repairing and rehabilitating sewer infrastructure specifically located near storm drain crossings that could be leaking into Castro Valley’s wastewater collection system. District Project 97 will consist of approximately 1,421 linear feet (LF) of full sewer line replacements on public roads and in easements. The primary goal of District Project 97 is to increase the reliability and performance of CVSan’s wastewater collection system and pump stations, with the intention to reduce sanitary sewer overflow (SSO) occurrences that could be triggered by I&I. For more information regarding ongoing and upcoming projects, visit [cvsan.org/Projects](https://cvsan.org/Projects).