

## CAC Corner



CVSan's Community Advisory Committee (CAC) represents the community's interests by providing a voice directly to the Board of Directors (Board). They serve as a body of independent thought to provide feedback on specific items to CVSan's staff and Board.

Serena Foxworthy has been a resident of Castro Valley since 1959. She was a Board Member of the Castro Valley Chamber of Commerce for many years, serving on various committees. She has served on CVSan's CAC for more than 10 years. She is also currently a Board Member for the Castro Valley Arts Foundation.

If you are interested in joining the CAC, please complete the CAC interest form at [cvsan.org/CAC](https://cvsan.org/CAC).

### Notice of Correction:

Please note the article on the solid waste rates increase in the summer edition of The Pipeline should have read "\$0.07 for a 20 gallon single family customer" as opposed to "\$0.07 for a 32 gallon single family customer". We apologize for the printing error. You can read the updated article in the digital version of the summer edition of The Pipeline at [cvsan.org/Pipeline](https://cvsan.org/Pipeline)

## UPCOMING EVENTS

November 2022 - January 2023

ACI services for organics, recycling, and garbage collection will be one day later on November 24<sup>th</sup> - 25<sup>th</sup>. Services from December 19<sup>th</sup> - 24<sup>th</sup> and December 26<sup>th</sup> - 30<sup>th</sup> will be on their regular collection day.

### Holiday Tree Collection

January 2<sup>nd</sup> - 6<sup>th</sup> and January 9<sup>th</sup> - 13<sup>th</sup>

### Board Meetings

November 1<sup>st</sup>, December 6<sup>th</sup>, January 3<sup>rd</sup>

## IMPORTANT PHONE NUMBERS AND WEBSITES

### Castro Valley Sanitary District (CVSan)

(510) 537-0757

(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)

(510) 506-5821

(sewer emergencies after hours)

[cvsan.org](https://cvsan.org)

### Alameda County Industries (ACI)

(510) 483-1400

[alamedacountyindustries.com/cvsan](https://alamedacountyindustries.com/cvsan)

### Household Hazardous Waste

(800) 606-6606

[household-hazwaste.org](https://household-hazwaste.org)

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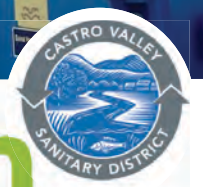
# Pipeline

Your Quarterly Resource Guide

Fall 2022 | Volume 31, Issue 4



# CVSan



"Effective environmental services since 1939"

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CASTRO VALLEY SANITARY DISTRICT

## General Manager's Message

CVSan is committed to providing high-performance, low-cost wastewater services to our community. While our sewer service charge remains one of the lowest in Alameda County, we recognize that the current economic conditions have created financial hardships for many residents. To help, CVSan recently made funds available to our customers from the new federal Low Income Household Water Assistance Program (LIHWAP). This program provides financial assistance to low-income Californians to help manage their residential water utility costs, which includes wastewater services. We are thrilled to help provide these funds for those in need.

In this issue of the Pipeline, find out how you can save some money and get rid of unwanted large items with a free Bulky & Reuse Pick-Up. We also highlight some of the essential wastewater services we provide. Learn about the work our closed-circuit television (CCTV) staff performs, and learn how you can help maintain

our wastewater collection system and prevent blockages.

Wishing you a wonderful Fall,

**Roland P. Williams, Jr.**  
General Manager



## Gravity Sewer Repair Project



This fall, CVSan will begin work on the Gravity Sewer Repair and Rehabilitation Project, District Project 95 (Project), to repair and rehabilitate various pieces of aging sewer infrastructure throughout Castro Valley. The Project will consist of approximately 3,500 linear feet (LF) of full sewer replacements and manhole rehabilitations on both public roads and in easements.

The majority of pipe replacements will utilize a trenchless repair method known as "pipe bursting," which consists of pulling a new high-density polyethylene (HDPE) pipe through an existing vitrified clay pipe (VCP) using hydraulic or pneumatic pressure.

For more information regarding ongoing and upcoming projects, visit [cvsan.org/Projects](https://cvsan.org/Projects).

## LIHWAP Funds Available



In the wake of the COVID-19 pandemic, the federal government awarded funding to California to help households that are struggling to afford the costs of wastewater charges and water bills. The Low Income Household Water Assistance Program (LIHWAP) is a federally-funded program that offers low-income households a one-time payment to help pay outstanding bills for residential wastewater or water costs. The

amount of help you may get will depend on the past-due balance of your household's residential wastewater and water bills. If you are struggling to afford your residential wastewater or water bills, live within CVSan's service area, and want to apply for assistance, please contact the administrators of the program, Spectrum Community Services, at (510) 881-0300 or by email [LIHEAP@spectrumcs.org](mailto:LIHEAP@spectrumcs.org) to see if you qualify.

## Sewer Service Charge



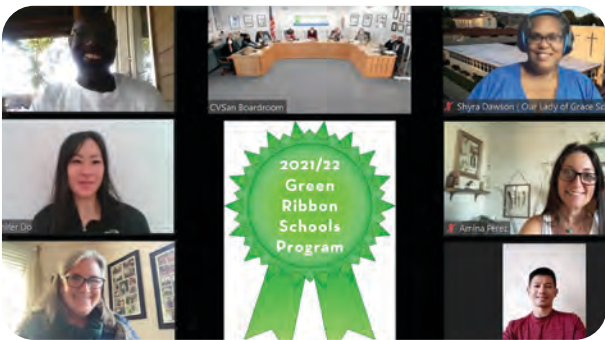
CVSan is proud to have one of the lowest sewer service charges (SSC) in Alameda County. At \$481 per year for a single-family dwelling, it is also lower than the average annual charge in California. CVSan's SSC funds the costs of the maintenance, operation, and replacement of the facilities necessary to collect, treat, and dispose of the wastewater generated from your home or business. CVSan uses third-party consultants to evaluate its SSC rates every six years and sets rate increases or decreases every two years. Learn more about how your sewer service rates are calculated and the rates review process at [cvsan.org/YourRates](https://cvsan.org/YourRates).

## Bulky & Reuse Pick-Up

Have you used your Bulky & Reuse Pick-Up this year? Each year, you are eligible for one pick-up, where you can set out bulky and reuse items such as furniture, electronics, extra yard trimmings, items for reuse/donation, and more. Items that are meant for reuse/donation should be labeled as "Donation Item." Single-family residents can call ACI to schedule their pick-up at (510) 483-1400. Multi-family residents can check with the property manager/owner to inquire about scheduling a pick-up for the property. For complete details and a full list of acceptable items, visit [cvsan.org/BulkyPickUp](https://cvsan.org/BulkyPickUp).



## Green Ribbon Schools Program



At CVSan's May 3<sup>rd</sup> Regular Board meeting, 14 schools were certified as Green Ribbon Schools for the 2021/22 school year receiving a total of \$18,110 in awards. Schools were required to complete a minimum of 31 activities focused on the 4Rs - Reduce, Reuse, Recycle

and Rot, such as providing recycling and organics containers in all classrooms, offices, and eating areas. As a result, Castro Valley Green Ribbon certified schools now recycle and compost 89% of what used to be garbage! For more information on the Green Ribbon program, please visit [cvsan.org/Schools](https://cvsan.org/Schools).

## CCTV Sewer Inspections



Hit the streets with CVSan's closed-circuit television (CCTV) staff in the latest wastewater outreach video. CVSan uses CCTV to assess the structural quality of the public sewer mains and to find issues that have a negative impact on its performance. It takes the CCTV staff approximately five years to visually inspect all 160 miles of the public sewer system. It's a big job and one that takes a lot of hard work and dedication. CVSan's specialized CCTV equipment is versatile and reliable. This work enables Collection System Maintenance Workers to notify CVSan's Engineering Department of defects that need to be corrected as they are discovered. Check out the video and learn more about the high-performance, low-cost wastewater services we provide at [cvsan.org/CCTV](https://cvsan.org/CCTV).

## Holiday FOG



CVSan knows that fats, oils, and grease (FOG) can cause problems in our wastewater collection system if not properly managed. As the holidays approach, to help prevent sanitary sewer overflows (SSOs) and sewer backups, you should remove FOG from pans and dishes before washing them, and place small amounts of FOG (one cup or less) in your green organics cart. Please remember that only toilet tissue and human waste should be flushed down the toilet. No other items are safe to flush, this includes food scraps. Remember, your toilet is not a trashcan.

## 20 Years of Compost

Thank you, Castro Valley, for supporting waste reduction and composting your food scraps in your green carts. CVSan was one of the early pioneers in starting food scrap recycling in the early 2000s, and the community jumped on board. Food scrap recycling has helped the community

significantly reduce waste sent to landfill and it has provided many benefits to the community, such as providing compost back in return. Join our 20th Anniversary of Food Scrap Recycling celebration by putting a decal badge on your green cart! Go to [cvsan.org/20thOfFSR](https://cvsan.org/20thOfFSR) to request your decal.



## Operations and Engineering Building Project Update

This fall, CVSan will be releasing a Notice Inviting Bids for the new Operations and Engineering Building (O&E Building), District Project 96 (Project). This Project will consolidate CVSan's existing multiple office locations into a single office building that will decrease operating costs. The new O&E Building will be approximately 20,000 square feet, two stories high, and will provide adequate office space for current and future staff levels.

It will also include new equipment storage facilities, conference rooms, a Board room, and a new demonstration garden to beautify the existing corner of Center Street and Castro Valley Boulevard. CVSan purchased this property in 2014, and we are excited to release this Project out for bid! Learn more about this and other CVSan projects at [cvsan.org/Projects](https://cvsan.org/Projects).

