

# QUARTERLY CALENDAR

## November 2021 - February 2022

For information about organics, recycling, and garbage collection around Thanksgiving, Christmas, and New Year's Day holidays, please see inside.

### Holiday Tree Collection

January 3<sup>rd</sup> - 7<sup>th</sup> and January 10<sup>th</sup> - 14<sup>th</sup>

### Upcoming CVSan Board Meetings

November 2<sup>nd</sup>, December 7<sup>th</sup>, January 4<sup>th</sup>, February 1<sup>st</sup>

## IMPORTANT PHONE NUMBERS AND WEBSITES

### Castro Valley Sanitary District (CVSan)

(510) 537-0757

(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)

(510) 506-5821

(sewer emergencies after hours)

[cvsan.org](http://cvsan.org)

### Alameda County Industries (ACI)

(510) 483-1400

[alamedacountyindustries.com/cvsan](http://alamedacountyindustries.com/cvsan)

### Household Hazardous Waste

(800) 606-6606

[household-hazwaste.org](http://household-hazwaste.org)

FOLLOW CVSan  

For events, news, and helpful tips: Like Castro Valley Sanitary District on Facebook and follow @CVSan on Twitter.



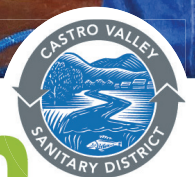
# Pipeline

Your Quarterly Resource Guide

Fall 2021 | Volume 30, Issue 4

Castro Valley Sanitary District  
21040 Marshall Street  
Castro Valley, CA 94546 - 6020  
(510) 537-0757 | [cvsan.org](http://cvsan.org)

**CVSan**



"Effective environmental services since 1939"

Printed on 50% recycled paper, 30% post-consumer with soy ink by a Bay Area Green Business. Please recycle when finished reading.

CASTRO VALLEY SANITARY DISTRICT

## General Manager's Message

It's been an exciting time for CVSan as we move toward the end of another productive year. There have been several notable events.

- CVSan marked 15 years without lost time due to accidents. That is 131,400 hours of continuous labor without an employee missing work due to a work-related accident.
- CVSan's new Operations and Engineering Building received approval from the West County Board of Zoning Adjustments. CVSan plans to break ground at the new site in 2022.
- On June 1, 2021, CVSan's Board of Directors unanimously approved Ordinance No. 187. Based on the latest detailed review for this rate period, Ordinance No. 187 **decreases** the rates charged for solid waste collection.

We continuously strive to provide exceptional service at a reasonable cost. Any time we can decrease rates, it is great news for us and you, the customer. If you are interested in the rate-setting process and want to learn more about your rates, please visit our new rates webpage [cvsan.org/YourRates](http://cvsan.org/YourRates). We are looking forward to another year of delivering high-performance services at a low cost to the community.



All the best,

**Roland P. Williams, Jr.**  
General Manager



## Confined Space Training

At CVSan, safety is always a top priority. Earlier this year, the Collection System Maintenance Department spent several weeks completing confined space entry and confined space rescue recertification. This training emphasizes safety, refreshes the skills needed to enter

confined spaces effectively, and, most importantly, provides instruction on the techniques to rescue a fellow team member in the event of an accident or emergency. Learn more about our Collection System Maintenance Department at [cvsan.org/Wastewater](http://cvsan.org/Wastewater).

## Senate Bill (SB) 1383

SB 1383, Short-Lived Climate Pollutants, is a groundbreaking law going into effect January 1, 2022 that will impact all businesses and residents across California. For example, SB 1383 will require all residents and businesses to have adequate garbage, recycling, and organics services, and certain businesses will need to recover edible food for human consumption. This law is designed to reduce

greenhouse gasses, such as methane, which are extremely potent during their atmospheric lifetime. CVSan is developing resources to help the community understand the requirements of SB 1383 and will provide direct support to our customers to ensure they meet the requirements of the new law.

For more information regarding SB 1383, visit [cvsan.org/SB1383](http://cvsan.org/SB1383).





## CCTV Inspection Update

CVSan's Collection System Maintenance Department conducts sewer inspections using closed-circuit television (CCTV) cameras. CVSan manages 160 miles of public sewer mains, and uses the data from CCTV inspections to identify sewer

mains that need to be either cleaned, repaired, or replaced. Regular maintenance and inspection is necessary to prevent raw sewage overflows onto the streets, in waterways, and even inside homes! Our CCTV team is crucial to keeping the community clean and safe. Learn more at [cvsan.org/CCTV](http://cvsan.org/CCTV).



## BSD Spotlight

CVSan's Business Services Department (BSD) provides continuous support to all CVSan departments. Executive Assistant/Clerk of the Board Stacy Marcoux has been with CVSan for 11 years and administers the Lateral Replacement Grant Program (LRGP). Over the years, Stacy has coordinated the distribution of more than \$1 million in LRGP grant money to Castro Valley property owners to help cover the cost of replacing their private sewer laterals. Learn more about the LRGP at [cvsan.org/LRGP](http://cvsan.org/LRGP). In addition, as Clerk of the Board, Stacy is responsible for coordinating all Regular and Special meetings of the CVSan Board of Directors, as well as Joint Board meetings with the Oro Loma Sanitary District. When asked what Stacy enjoys most about her job, she stated, "I enjoy helping property owners improve their part of the wastewater system, as well as working with the General Manager and Board to ensure CVSan remains transparent and that meetings are accessible to the community."



## 3 P's and No FOG for the Holidays!

As the holidays approach, please be mindful of the health of the sewer system. To minimize the chances of sewer backups and sanitary sewer overflows (SSOs), you should remove fats, oils, and grease (FOG) from pans and dishes before washing them. Do not pour oil or grease scraped from cookware down the drain or into the trash. Instead, dispose of FOG in your green organics cart.

Holiday guests can also lead to extra traffic in your bathroom! Please encourage everyone to only flush the 3 P's: Pee, Poop, and Paper! These are the only materials that should be flushed down the toilet. So-called "flushable" wipes, disposable diapers, and personal hygiene products do not belong in the sewer system. Learn more at [cvsan.org/PreventBlockages](http://cvsan.org/PreventBlockages).



## ACI Holiday Service Schedule



## FOG for Business

CVSan knows that fats, oils, and grease (FOG) can cause sanitary sewer overflows (SSOs) in our sewer system if not properly managed. We work with local businesses to help prevent FOG-related SSOs. CVSan's FOG for Business Control Program is a pretreatment program that requires an annual inspection of all restaurants within the CVSan service area. Commercial grease traps must be cleaned out as often as needed to keep contents below 25 percent of the total volume, and the annual inspection requires that restaurant owners provide confirmation of regular clean-out services of the trap. In addition, the trap or interceptor must be accessible, and restaurant owners must have the tools necessary to open the trap to ensure the safety of the inspector. Learn more at [cvsan.org/FOG](http://cvsan.org/FOG).



Thanksgiving: Organics, recycling, and garbage collection days will be one day later starting Thanksgiving Day. Please see below to find out if your collection day will be affected.

NOVEMBER 22 -27, 2021					
<b>If your collection day is:</b>	Mon. 22	Tue. 23	Wed. 24	Thu. 25	Fri. 26
<b>Your holiday collection day will be:</b>	Mon. 22	Tue. 23	Wed. 24	Fri. 26	Sat. 27

Christmas and New Year's: Collection days will be on schedule, Dec. 20th - 24th and Dec. 27th - 31st. Commercial customers with Saturday service will be contacted directly by Alameda County Industries (ACI) to coordinate.

## Pump Station Improvement Project

This summer, CVSan began work on the Aerial Pipeline and Pump Station Rehabilitation Project, which included the rehabilitation of CVSan's eight pump stations and four high-priority aerial pipeline locations. The aerial pipelines were rehabilitated using cured-in-place pipe (CIPP), a trenchless repair method that

creates a liner on the inside of existing pipes. The pump station rehabilitation portion included minor and major repairs, such as replacing existing vault hatches and pipe valving, and installing new sewer bypass infrastructure. For more information regarding ongoing and upcoming projects, visit [cvsan.org/Projects](http://cvsan.org/Projects).

