

QUARTERLY CALENDAR
June - August 2021

CVSan Recycles Day
July 24th

Lateral Replacement Grant Program Begins
August 16th

Upcoming CVSan Board Meetings
June 1st, July 6th, August 3rd

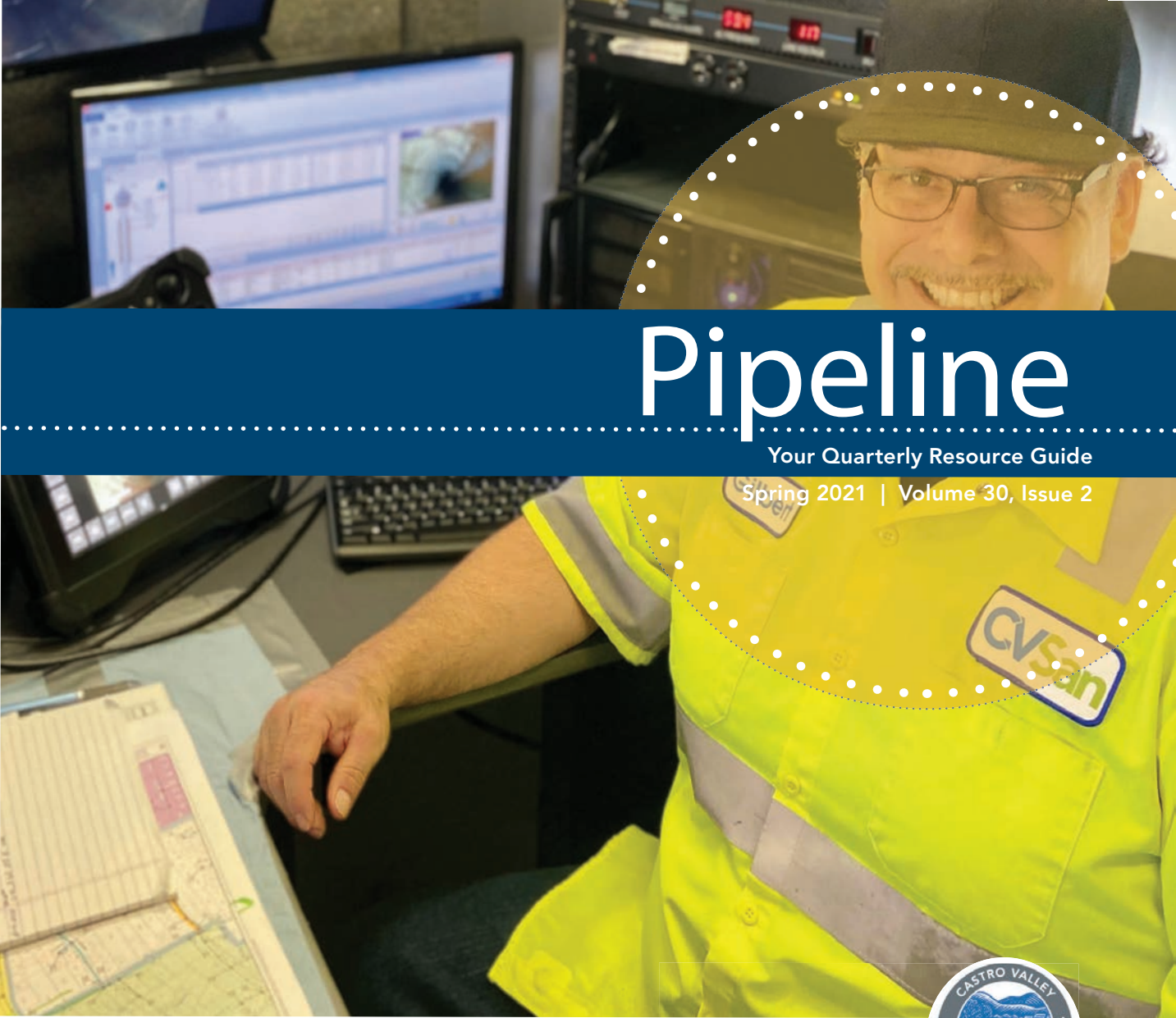
IMPORTANT PHONE
NUMBERS AND WEBSITES

Castro Valley Sanitary District (CVSan)
(510) 537-0757
(Monday – Friday, 7:00 a.m. – 11:00 a.m.
and 12:00 p.m. – 4:00 p.m.)
(510) 506-5821
(sewer emergencies, after hours)
cvsan.org

Alameda County Industries (ACI)
(510) 483-1400
alamedacountyindustries.com/cvsan

Household Hazardous Waste
(800) 606-6606
household-hazwaste.org

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Facebook and follow @CVSan on Twitter.



Pipeline

Your Quarterly Resource Guide

Spring 2021 | Volume 30, Issue 2

Castro Valley Sanitary District
21040 Marshall Street
Castro Valley, CA 94546 - 6020
(510) 537-0757 | cvsan.org



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CASTRO VALLEY SANITARY DISTRICT

General Manager’s
Message

As the global pandemic enters its second year, CVSan remains committed to providing essential solid waste and wastewater services to our community. Last July, CVSan’s Board of Directors passed the COVID-19 Emergency Rates Relief Act that provided \$500,000 of direct financial aid to customers in the form of a sewer rate waiver, effectively not raising sewer service rates above the 2019 charges. CVSan was the only sanitary district out of 19 regional sanitary districts to truly waive the current fiscal year’s sewer service charge increase.

Because of CVSan’s long-term fiscal planning, we have been able to navigate the pandemic’s financial challenges to continue providing essential services to the community. In addition, we have been able to complete key repairs on our sewer infrastructure and treatment plant. In this edition of the Pipeline, we will update you on our current repair and rehabilitation projects as well as the future Operations and Engineering Building.

Wishing you
a happy and
healthy spring,

Roland P.
Williams, Jr.
General Manager



Easement Access

Is there a manhole on your property? Having a manhole likely means a sewer easement runs through your property, and CVSan staff may need to access it to perform maintenance. If the manhole is hidden or buried, it may prevent the proper inspection and cleaning of the sewer line, which

could lead to sewer overflows.

To protect your property and our field staff, please keep the area around any manholes clear of debris or obstacles.

If you experience any issues with a manhole on your property, please call CVSan at (510) 537-0757.



ACI Notices



Alameda County Industries (ACI) may issue notices to customers having improper set-outs on their collection day. Notices will be attached to cart or bin handles and will explain the problem with the set-out and how to correct it.

A **Courtesy Notice** is a friendly reminder to help ACI collect

recycling, organics, and garbage safely and efficiently. Containers will still be serviced.

A **Non-Collection Notice** is issued if a driver observes problems with the set-out and cannot service the container(s). For questions, call ACI at (510) 483-1400.

Center Street Project Update

In July 2020, CVSan submitted a Site Development Review (SDR) Package of CVSan’s proposed Operations and Engineering Building to the Alameda County Planning Department for review and initial comments. Submitting the SDR Package was a significant milestone in the process towards the actual building construction. More information can be found at cvsan.org/CenterStreet.



Aerial Pipeline and Pump Station Rehabilitation Project

Last fall, CVSan awarded the Aerial Pipeline and Pump Station Rehabilitation Project to the contractor Mountain Cascade. An aerial pipeline is a pipe that is installed above ground and usually passes over certain geographic features such as creeks or streams.

This \$1.97 million dollar project will include the rehabilitation of CVSan’s eight pump station locations and four high-priority aerial pipeline locations. For more information regarding ongoing and upcoming projects, visit cvsan.org/Projects.



Say No to Wipes

Everyone has a role in maintaining reliable wastewater pipelines and facilities. One simple action you can take to help maintain the sewer system is not to flush so-called “flushable” wipes. A recent study conducted by Ryerson University (Toronto, Ontario, Canada) tested 101 brands of single-use wipes for flushability. The results: none of them passed!

Used flushable wipes belong in the garbage. Flushable wipes damage expensive equipment at pump stations and the wastewater treatment plant and increases the chance of a sanitary sewer overflow (SSO), which increases CVSan’s costs and are passed on to you. Remember, used “flushable” wipes belong in the garbage!



BSD Spotlight



CVSan’s Business Services Department is a small team with high standards that provides continuous support to CVSan operations. Administrative Technician Purvi Solanki ensures that work that needs to be done gets done. She has been involved in everything from taking service calls and copyediting documents to planning public meetings and outreach events.

Being part of CVSan’s larger organizational goals such as getting to Zero Waste by 2029 makes her work important, and serving her community and helping her co-workers keeps work interesting.

Repaired and Ready to Go

Spring is here! Time to tidy up and clear out the broken items that you have lying around the house. Before you look at disposal, have you thought about repair?

Repairing your non-working items while maintaining a safe social distance can be easier than you think with just a little research beforehand.

- CVSan donated books such as “Easy Fixes for Everyday Things” by Reader’s Digest

to the Castro Valley Library. Find repair solutions for vacuums, garden tools, leaky pipes, and more at the library! You can access these resources by scheduling a no contact pick up online with the library.

- Browse sites such as [ifixit.com](https://www.ifixit.com) for electronics repair tips.
- Fixit Clinic is hosting virtual events during the pandemic. More information is available on their website: fixitclinic.blogspot.com.



Private Sewer Lateral Program



Are you planning to sell your home? CVSan’s Private Sewer Lateral (PSL) Program requires property owners to obtain a sewer lateral compliance certificate before selling any property within CVSan’s boundaries. If the property does not have a valid compliance certificate, the property owner must perform a closed-circuit television (CCTV) inspection of the private sewer lateral.

A CCTV permit must be obtained from CVSan, and the inspection must be witnessed by a CVSan inspector. For more information about the PSL Program or to check your property’s compliance status, please visit cvsan.org/PSL.