

QUARTERLY CALENDAR
December 2020 - February 2021

Organics, recycling, and garbage collection will be one day later on Dec. 25th and 26th. Services from Dec. 21st to 24th will be on their regular collection day.

Holiday Tree Collection
January 4th - 8th and January 11th - 15th

Upcoming CVSan Board Meetings
December 1st, January 5th, February 2nd

IMPORTANT PHONE
NUMBERS AND WEBSITES

Castro Valley Sanitary District (CVSan)
510-537-0757
(Monday – Friday, 7:00 a.m. – 11:00 a.m.
and 12:00 p.m. – 4:00 p.m.)
510-506-5821
(sewer emergencies after hours)
cvsan.org

Alameda County Industries (ACI)
510-483-1400
alamedacountyindustries.com/cvsan

Household Hazardous Waste
800-606-6606
household-hazwaste.org

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For events, news, and helpful tips:
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Pipeline

Your Quarterly Resource Guide
Fall 2020 | Volume 29, Issue 4

Castro Valley Sanitary District
21040 Marshall Street
Castro Valley, CA 94546 - 6020
510-537-0757 | cvsan.org



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CASTRO VALLEY SANITARY DISTRICT

General Manager’s
Message

There is no doubt 2020 has brought several unprecedented challenges to our community. The impact of COVID-19 and the resulting Shelter-In-Place order has impacted all of our lives in multiple ways. One positive outcome of this crisis is that it has rallied us to come together to do what we can to help each other out.

In the early weeks of the shelter-in-place, CVSan established a community toilet paper pantry to help the underserved obtain this in-demand supply. In July, CVSan’s Board of Directors passed the COVID-19 Emergency Rates Relief Act (CERRA), which provided \$500,000 of direct financial aid to customers in the form of a sewer rate waiver. To learn more about CERRA, you can visit cvsan.org/cerra.

Regardless of what challenges lie ahead, CVSan remains committed to providing solid waste and wastewater services to the high standard you have come to expect. In this edition of the Pipeline, we highlight some upcoming repair and improvement projects as well as some future events that will further serve our community.

All the best,

Roland P. Williams, Jr.
General Manager



Preparing for SB 1383

CVSan is preparing for Senate Bill (SB) 1383: Short-Lived Climate Pollutant Reduction Strategy, a landmark bill designed to reduce methane emissions by changing how organic waste is processed and recycled in California. The regulations will go into effect in 2022. The bill’s goal is to reduce statewide landfilled organic waste by 75 percent by 2025 from the 2014 baseline.

Highlights of SB 1383 include requirements to:

- Provide organics collection services to all residents and businesses.
- Establish an edible food recovery program.
- Conduct education and outreach in the community.
- Monitor compliance and conduct enforcement.

CVSan Thanks Fellow
Essential Workers

In early May, CVSan’s Collection System Maintenance Department team members participated in a parade with other essential agencies to support our local healthcare workers at Eden Medical Center. The CVSan Vac-Con truck and a support vehicle drove with firefighters, law enforcement officers,

and paramedic units to show our collective gratitude to the doctors and nurses on the front line treating COVID-19 patients. CVSan protects public health by maintaining and ensuring the proper function of Castro Valley’s sewer system and is proud to salute our fellow essential workers.





Flush Only the 3Ps!

CVSan’s Collection System Maintenance Department continually inspect and clean public sewer mains. Consistent maintenance keeps the sewer system functioning properly. Please do your part to help prevent blockages and overflows by keeping inappropriate materials out of public sewer mains. Remember, only toilet tissue and human waste should be flushed down the toilet. Nothing else is safe to flush, even products marketed as flushable, such as “flushable wipes.” Only flush the 3 Ps: Pee, Poop, and Toilet Paper!



New Website Features at cvsan.org

CVSan recently launched its newly designed website. The project was a combined effort across all CVSan departments to provide our customers with a better user experience. We hope our hard work will make it easier for you when searching for information about our services. Visit cvsan.org to try out the site’s new features, including:

- Intuitive navigation.
- An improved meetings and events calendar.
- Our latest announcements.
- Service update alerts.
- The quick six (one-click access to our most visited pages).
- A translation feature with more than 80 different languages.
- Individual page document centers to help find documents faster.
- An FAQ section with the ability to submit new questions.



Textile Collection Week

Do you have clothes, linens, or towels at home that you no longer use? Between October 5th - 9th, place bagged textiles on the curb. Please ensure bags are set out by 6:00 a.m. and visible to the Alameda County Industries driver. Do not place bags behind or on top of carts.

Single-family residents: Set out textiles on your regular collection day.

Multi-family residents: Check with your property manager for your textile collection day.

For a list of acceptable items, please visit cvsan.org/textiles.



Sewer TV Inspection and Analysis

CVSan’s Collection System Maintenance Department conducts sewer inspections using Closed-Circuit Television (CCTV) cameras. The information gathered from the CCTV inspections is crucial for CVSan’s success. The Wastewater Department uses

CCTV data to check the condition of public sewer mains. The Engineering Department uses the data to help decide which pipes need repair and rehabilitation. Finally, the Collection System Maintenance Department uses the data to schedule preventative maintenance.

Pump Station Improvement Project

This summer, CVSan began work on the Aerial Pipeline and Pump Station Rehabilitation Project, which includes all eight of CVSan’s pump stations. Where gravity flow is not possible, pump stations help to convey wastewater from a lower elevation to a higher elevation. The project includes adding necessary safety improvements, such as fall protection and sewer bypass connections, as well as mechanical and structural improvements, such as vault hatch repairs and pipe valve replacements.

If you have any questions regarding future CVSan repair projects, please visit cvsan.org/projects.



Sewer Pipeline Repair Project Plans

CVSan is working on the design plans for our upcoming Sewer Pipeline Repair and Rehabilitation Project. The Collection System Maintenance Department expends a significant amount of time and resources to repair and replace aging pipelines, many of which have been in service for 60 years or longer.

Many public sewer lines are located in easements, so if you own property with an easement, we may ask for your cooperation as this project progresses. Replacing CVSan’s aging infrastructure is a critical component of providing efficient service, maintaining our excellent customer service, and preventing sanitary sewer overflows.

