

FOR YOUR CONVENIENCE: On-Call Clean Up

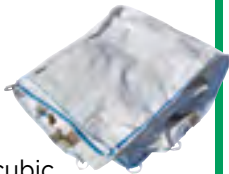
A special collection service for multi-family residential complexes.

Moving in, moving out, or just plain cleaning out? Contact ACI to schedule a Clean Up.

BEFORE YOU SCHEDULE:

Please consider reusing or donating appropriate items. You may find these resources helpful:

- Craigslist.org
- Eastbaygoodwill.org
- Freecycle.org
- SAtruck.org
- StopWaste.org



1 GET THE BAG

ACI will deliver a 2-cubic yard (4'x4'x4') bag to your residence.

ACI will also require pre-payment in the amount of \$34.27. You can pay by credit card over the phone or by cash/check delivered to the ACI office address listed below.

2 PREPARE THE BAG

Open the bag at your designated pick-up area. (When full, it may be too heavy to move.)

Make sure the straps are on the **OUTSIDE** of the bag.



3 FILL THE BAG

Commonly disposed of items include: books, toys, clothing, housewares, packaging materials (styrofoam blocks, large boxes), wood (not painted, stained or treated.) & yard trimmings. All items must fit within the bag and not protrude.

BULKY ITEMS: Set out up to three items next to the bag. Acceptable items include: mattresses, furniture, appliances, exercise equipment and more. Refrigerator or freezer doors must be removed or taped shut. One of your bulky items can be electronic waste. Computers, printers, televisions, large microwaves and similar items are acceptable. Place small e-waste in a discardable box or bag before setting next to the clean up bag.

LATEX PAINT: Place next to the clean up bag, not in the gutter. Paint must be in tightly-sealed original container and the LATEX label must be visible to driver.

HOUSEHOLD BATTERIES: Place alkaline and lithium batteries in a clear, zipper-locked bag next to the bag but not in the gutter. Please tape terminals on all lithium, 6-volt and 9-volt alkaline batteries.



REMEMBER!

- The bag must be at your designated pick-up area by 6:00 a.m. on your scheduled collection day.
- Set out up to three bulky items & properly contained latex paint next to the bag.
- Move vehicles away from the bag for collection access.

UNACCEPTABLE MATERIALS: THE FOLLOWING ITEMS WILL NOT BE COLLECTED THROUGH YOUR CLEAN UP SERVICE:

- Loose materials placed outside the bin (except the items noted above).
- Any single item over 75 pounds among the 2-cubic yards of waste.
- Wood longer than five feet.
- Construction and demolition materials. Dirt, sod, treated wood, cement, rock, brick, drywall, sinks, windows and other C&D materials.
- Household hazardous waste, radioactive material and toxic materials including auto fluids, pesticides, fluorescent bulbs, non-latex paint, pool chemicals, paint thinner and other hazardous items. **Contact Alameda County Household Hazardous Waste for information regarding their free drop-off program.**



www.household-hazwaste.org • (800) 606-6606

DON'T HAVE THE SPACE OR MATERIALS FOR A 2-CUBIC YARD BAG? ACI will collect bulky items or bagged garbage without the bag. Charges apply and must be prepaid.

ITEM	CHARGE*	ITEM	CHARGE*
REFRIGERATOR	\$35.00	MATTRESS/BOX SPRING/FRAME	\$25.00
APPLIANCE/FURNITURE - 3 ITEMS	\$25.00	COMPUTER/E-WASTE	FREE
TIRES - EACH	\$15.00	GARBAGE - UP TO SEVEN 32-GAL BAGS	\$30.00
CARPET - PER ROLL	\$25.00		

*Rates effective July 1, 2017



Alameda County Industries

2307 Blanding Ave., Suite B

Alameda, CA 94501

Office hours: M-F, 7am to 6pm

510-483-1400

AlamedaCountyIndustries.com

Dear Alameda Multi-Family Account Holder,

The multi-family pilot program is officially referred to as the “Tenant Clean Up Program.” It is designed to provide tenants of multi-family residential complexes (5 or more units) with a convenient collection option for surplus or unwanted household items that cannot be collected through the City’s three-cart weekly collection services. ACI, together with city staff, have launched the clean up program to discourage abandoned waste, increase diversion from the landfill, help the City obtain its 2020 zero waste goal, and increase customer satisfaction.

For more information, to confirm participation, or to provide feedback, please contact ACI by phone at **(510) 483-1400** or by email at **info@AlamedaCountyIndustries.com**. We look forward to assisting you.

Sincerely,
ACI Customer Service



2307 Blanding Avenue, Suite B, Alameda, CA 94501-1476



A special collection service
for Multi-Family properties.

On-Call Clean Up Program

MORE INFORMATION INSIDE!

